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North Sound Mental Health Administration

Section 1500 – Clinical: Provider Enrollee Communications

Authorizing Source: Per PIHP Contract, page 28, Section 10

Cancels:

See Also:

Responsible Staff: Quality Manager

Approved by: Executive Director
Signature:

Date: 11/30/2007

POLICY #1519.00

SUBJECT: PROVIDER-ENROLLEE COMMUNICATIONS

PURPOSE

To ensure health care professionals the right to advise and advocate on behalf of enrollees.

POLICY

NSMHA shall not prohibit, or otherwise restrict, a health care professional from advising or advocating on behalf of an enrollee for the following reasons:

1. The enrollee's health status, medical care or treatment options, including any alternative treatment that may be self-administered.
2. Any information the enrollee needs in order to decide among all relevant treatment options.
3. The risks, benefits, and consequences of treatment or non-treatment.
4. The enrollee's right to participate in decisions regarding his or her healthcare, including the right to refuse treatment, and to express preferences about future treatment decisions.

PROCEDURE

NSMHA shall not prohibit health care professionals when advising enrollees of medical, treatment options, which could include alternative treatment that may be self-administered.

NSMHA shall not place any limits on the ability to counsel or advise enrollee on treatment options that may be appropriate for the enrollee's condition or disease.

ATTACHMENTS

None