



North Sound Mental Health Administration

Regional Support Network for Island, San Juan, Skagit, Snohomish, and Whatcom Counties

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NSMHA Contract Memorandum 2010-009

Date: May 11, 2010

To: Tom Sebastian, CEO, Compass Health
Donna Konicki, *bridgeways*
Michael Watson, Lake Whatcom RTC
Dean Wight, Whatcom Counseling and Psychiatric Center
Rod Elin, Catholic Community Services Northwest
Claudia D'Allegri, Sea Mar
Ken Stark, Snohomish County Human Services Director
Phil Smith, Volunteers of America
Anne Larson, Behavioral Health Director, Interfaith
Sue Closser, CEO, Sunrise Services

From: Chuck Benjamin, Executive Director

Subject: Revised/new policy/document

Please be advised that the following deliverable has been suspended until further notice. NSMHA will be revising the template to include the State mandated Performance Measures.

Deliverable reads as follows:

1. CONTRACTOR shall present to NSMHA every six (6) months (March 31st and September 30th), a Quality Management report integrating all quality management program activities and data, in order to facilitate NSMHA's determination of the effectiveness of the overall regional system of care. This report shall be in a mutually agreed format and document the results of the CONTRACTOR's Quality Management plan activities and:
 - a. Identify areas of efficiency and effectiveness of system operations and the quality of care for consumers.
 - b. Identify areas of deficiency with plans to achieve expected improvement.

Status of implementation of all NSMHA approved corrective action plans.

Please ensure this change is implemented at your agency.

This revised/new policy/document will be available on the NSMHA website at www.nsmha.org for your future reference.

Please ensure this revised/new policy/document is implemented at your agency within 60 days.

cc: Cindy Ainsley, *bridgeways*
Heather Fennell, Compass Health
Kathy McNaughton, Catholic Community Services
Kay Burbidge, Lake Whatcom
Pamala Benjamin, Whatcom Counseling and Psychiatric Center
Pat Morris, Volunteers of America
David Small, Sea Mar
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Rebecca Clark, Mental Health Program Coordinator Skagit County
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Contract File