

## Core Performance Measure Improvement Targets

**Core PM #1 - Percentage of Medicaid clients who received a routine outpatient service within 7 days of discharge from community psychiatric inpatient hospitals or Evaluation and Treatment (E&T) facilities.**

Performance Target	75%		
Minimum Standard	50%		
Contractor	Contractor Baseline (CY 2008)	Contractor Annual Improvement Target	Contractor Annual Target Goal
Chelan Douglas RSN	48.3%	5.3%	53.6%
Clark RSN	73.5%	0.3%	73.8%
Southwest (Cowlitz) RSN	59.0%	3.2%	62.2%
Greater Columbia RSN	58.1%	3.4%	61.5%
Grays Harbor RSN	57.8%	3.4%	61.2%
King RSN	51.3%	4.7%	56.0%
North Central RSN	42.5%	7.5%	50.0%
North Sound RSN	52.7%	4.5%	57.2%
Peninsula RSN	71.9%	0.6%	72.5%
Pierce RSN	51.6%	4.7%	56.3%
Spokane RSN	49.1%	5.2%	54.3%
Timberlands RSN	50.8%	4.8%	55.7%
Thurston Mason RSN	54.7%	4.1%	58.8%

**Core PM #2 - Percentage of Medicaid clients who received a routine service within 28 days of the service request.**

Performance Target	75%		
Minimum Standard	50%		
Contractor	Contractor Baseline (CY 2008)	Contractor Annual Improvement Target	Contractor Annual Target Goal
Chelan Douglas RSN	54.0%	4.2%	58.2%
Clark RSN	62.2%	2.6%	64.8%
Southwest (Cowlitz) RSN	44.7%	5.3%	50.0%
Greater Columbia RSN	53.2%	4.4%	57.6%
Grays Harbor RSN	42.8%	7.2%	50.0%
King RSN	45.5%	5.9%	51.4%
North Central RSN	46.6%	5.7%	52.3%
North Sound RSN	56.3%	3.7%	60.0%
Peninsula RSN	39.4%	10.6%	50.0%
Pierce RSN	43.5%	6.5%	50.0%
Spokane RSN	28.8%	21.2%	50.0%
Timberlands RSN	64.7%	2.1%	66.7%
Thurston Mason RSN	31.9%	18.1%	50.0%

## Core Performance Measure Improvement Targets

<b>Core PM #3 - Percentage of Medicaid clients who received an intake service within 14 days of the service request.</b>			
Performance Target	75%		
Minimum Standard	60%		
Contractor	Contractor Baseline (CY 2008)	Contractor Annual Improvement Target	Contractor Annual Target Goal
Chelan Douglas RSN	69.2%	1.2%	70.4%
Clark RSN	71.7%	0.7%	72.3%
Southwest (Cowlitz) RSN	79.7%	0.0%	79.7%
Greater Columbia RSN	58.8%	3.2%	62.1%
Grays Harbor RSN	60.8%	2.8%	63.6%
King RSN	70.3%	0.9%	71.3%
North Central RSN	86.2%	0.0%	86.2%
North Sound RSN	69.5%	1.1%	70.6%
Peninsula RSN	82.5%	0.0%	82.5%
Pierce RSN	69.5%	1.1%	70.6%
Spokane RSN	65.8%	1.8%	67.6%
Timberlands RSN	75.4%	0.0%	75.4%
Thurston Mason RSN	71.2%	0.8%	71.9%

<b>Core PM #4 - Percentage of the number of Consumer Periodics that were successfully submitted within 60 days of collection.</b>			
Performance Target	NA		
Minimum Standard	95%		
Contractor	Contractor Baseline (CY 2008)	Contractor Annual Improvement Target	Contractor Annual Target Goal
Chelan Douglas RSN	NA	NA	No less than 95%
Clark RSN	NA	NA	No less than 95%
Southwest (Cowlitz) RSN	NA	NA	No less than 95%
Greater Columbia RSN	NA	NA	No less than 95%
Grays Harbor RSN	NA	NA	No less than 95%
King RSN	NA	NA	No less than 95%
North Central RSN	NA	NA	No less than 95%
North Sound RSN	NA	NA	No less than 95%
Peninsula RSN	NA	NA	No less than 95%
Pierce RSN	NA	NA	No less than 95%
Spokane RSN	NA	NA	No less than 95%
Timberlands RSN	NA	NA	No less than 95%
Thurston Mason RSN	NA	NA	No less than 95%

## Core Performance Measure Improvement Targets

**Core PM#5 - Percentage of the number of outpatient encounters successfully submitted within 60 days after the close of the month in which the services were provided (i.e., service month).**

Performance Target	NA		
Minimum Standard	95%		
Contractor	Contractor Baseline (CY 2008)	Contractor Annual Improvement Target	Contractor Annual Target Goal
Chelan Douglas RSN	NA	NA	No less than 95%
Clark RSN	NA	NA	No less than 95%
Southwest (Cowlitz) RSN	NA	NA	No less than 95%
Greater Columbia RSN	NA	NA	No less than 95%
Grays Harbor RSN	NA	NA	No less than 95%
King RSN	NA	NA	No less than 95%
North Central RSN	NA	NA	No less than 95%
North Sound RSN	NA	NA	No less than 95%
Peninsula RSN	NA	NA	No less than 95%
Pierce RSN	NA	NA	No less than 95%
Spokane RSN	NA	NA	No less than 95%
Timberlands RSN	NA	NA	No less than 95%
Thurston Mason RSN	NA	NA	No less than 95%